

Please complete one application form for each ADSL request and fax to 61 3 9993 7099 or mail to:  
ADSL Provisioning, GoConnect, Level 2, 419 Collins Street, Melbourne, Victoria, 3000

## CUSTOMER DETAILS

Surname: \_\_\_\_\_ First Name: \_\_\_\_\_ Gender: M / F  
Address: \_\_\_\_\_  
City / Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Email: \_\_\_\_\_ Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Home Phone: \_\_\_\_\_ Office Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

## GOCONNECT BROADBAND (Please mark boxes with an 'X')

### 1. Your telephone number to which you wish to connect GoConnect ADSL Broadband.

(\_\_\_\_) \_\_\_\_\_

### 2. Location at which the telephone number is located. (Leave blank if same as above)

Address: \_\_\_\_\_  
City / Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
Site Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

3. Are you the account holder of the telephone number? (You must be the account holder)  Yes  No

### 4. Who currently bills you for this telephone number?

Telstra  Optus  Other: \_\_\_\_\_

5. How many telephone outlet points do you have for this telephone number? \_\_\_\_\_  
(If you have 4 or more outlets, a Central Splitter will be required)

6. Do you have a monitored (back to base) alarm system using this telephone number?  Yes  No  
(If so, an Alarm Panel Splitter will be required)

7. **Username** Your username is your personal and unique internet / e-mail identification. Must be between 6 and 40 alphanumeric characters (spaces not permitted).

I am upgrading my existing GoConnect account. My username is: \_\_\_\_\_  
**OR** (Go to step 8)

I am a new subscriber: List three Username preferences. If the username you prefer is not available we will use your second, then third preference. Passwords must be at least 6 characters, and contain a minimum of 2 alpha and 2 numeric characters (eg. hello79)

a) \_\_\_\_\_ b) \_\_\_\_\_ c) \_\_\_\_\_

Password: \_\_\_\_\_ Secret Question: \_\_\_\_\_

Answer: \_\_\_\_\_

8. Select a GoConnect ADSL Broadband Package, Modem and Installation choice. For more detailed information, Please visit [www.goconnect.net](http://www.goconnect.net). Mark your choices with an 'X' in each of the following areas A, B, C and D

### A. GOCONNECT ADSL BROADBAND SCHEDULE OF PLANS

Package Selection	Speed (kbps)	Included Data (MB)	Emails	Excess Data (MB)	Monthly Fee	Setup Fee
<input type="checkbox"/> \$9.95 Advance Plan	256/64	100	5	15c / MB	\$9.95/\$29.95 <sup>[1]</sup>	\$129
<input type="checkbox"/> \$29.95 Advance Plan	256/64	300	5	15c / MB	\$29.95	\$129
<input type="checkbox"/> \$34.95 Advance Plan	256/64	500	5	15c / MB	\$34.95	\$129
<input type="checkbox"/> \$37.95 Saver Plan	256/64	1500	5	Free <sup>[2]</sup>	\$37.95	\$129
<input type="checkbox"/> \$45.95 Speedy Saver Plan	512/128	1500	5	Free <sup>[2]</sup>	\$45.95	\$129

[1] Get your first month online for just \$9.95, with each month thereafter to be charged at \$29.95.

[2] Once your included data limit is reached, your connection speed will be throttled back to dial-up speed.

### B. MODEM CHOICES

<input type="checkbox"/> Netcomm NB3 My ADSL Modem (USB Ethernet) \$72.95
<input type="checkbox"/> Netcomm NB1300 Plus 4 My ADSL Modem (USB Ethernet) \$92.95
<input type="checkbox"/> BYO - Bring your own Modem \$0

### OPTIONAL EXTRAS

<input type="checkbox"/> Include _____ extra line filters at \$12 each <sup>[3][4]</sup>
<input type="checkbox"/> Central Splitter \$24 <sup>[4][5]</sup> (Refer to Question 5)
<input type="checkbox"/> Alarm Panel Splitter \$24 <sup>[4][5]</sup> (Refer to Question 6)

### C. INSTALLATION CHOICES

<input type="checkbox"/> On-Site Installation \$260.50 <sup>[6]</sup>
<input type="checkbox"/> Install the Modem yourself \$0

### CREDIT CARD DETAILS

Name on card: \_\_\_\_\_

Credit Card Number:

Card Type:  Visa  Mastercard  Bankcard  Diners Club  
 American Express Amex ID: \_\_\_\_\_

Expiry Date:  /

Signature: \_\_\_\_\_

### D. CURRENT OPERATING SYSTEM

<input type="checkbox"/> Windows XP
<input type="checkbox"/> Windows 98/98SE/ME
<input type="checkbox"/> Windows 2000 (non-server versions)
<input type="checkbox"/> Windows NT 4 Workstation
<input type="checkbox"/> Other: _____

### AGREEMENT

I hereby acknowledge that I have read and agree to the GoConnect ADSL terms and conditions at:

[http://members.goconnect.net/members/legals\\_terms\\_conditions.shtml](http://members.goconnect.net/members/legals_terms_conditions.shtml)

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

[3] Modems supplied from GoConnect come with **one** line filter. An extra line filter is required for each additional phone outlet using the same phone number, unless a central splitter is installed in which case the central filter replaces the need for any extra line filter.

[4] Optional products only available if purchasing a modem through GoConnect

[5] Splitters require installation by an Austel approved technician. Our on-site technicians can install splitters if required.

[6] If cabling exceeds 2 metres (but is less than 20 metres) then you will be charged an additional amount of \$99.00 at the time of installation.

At installation time, if work cannot be done due to the customer's fault (eg. not answering the door) then there will be a call out fee of \$82.50.

Note: On site installation is only available in metropolitan areas during business hours